

Onboarding Process Walkthrough

Before each session you'll be asked to complete a worksheet guiding you through decisions to be made or information to be gathered.

Each of the 8 hands-on trainings, including any follow-up or additional sessions, will be completed in 16 hours or less. Please come ready to dive in as we collaborate to ensure your success from day one!

The Onboarding Team

Account Manager: Coordinates across all programs of your academic institution using Exxat

Customer Success Specialist (CSS): Takes your program through the 8-session Exxat Prism training.



